

GSTIN of SBI Card : 06AAECS5981K1ZV

Stmnt/Debit Note/Credit Note/Tax Invoice

(DUPLICATE FOR SUPPLIER)

VIRENDRA SINGH

PLACE OF SUPPLY : RAJ/08/RAJASTHAN

STMT No. : D19011964168

<b>Credit Limit (₹)</b> (including cash)	<b>Cash Limit (₹)</b> (as part of credit limit)	<b>Statement Date</b>
1,13,000.00	33,900.00	17 Jan 2019
<b>Available Credit Limit (₹)</b>	<b>Available Cash Limit (₹)</b>	<b>Payment Due Date</b>
BLOCKED	BLOCKED	06 Feb 2019

<b>Credit Card Number</b>
XXXX XXXX XXXX XX03
<b>*Total Amount Due (₹)</b>
14,316.00 incl. EMI
<b>**Minimum Amount Due (₹)</b>
12,448.00 <a href="#">Pay Now</a>

**UPDATE YOUR CONTACT DETAILS**

Dear SBI Cardholder,

To get regular updates and information on our latest offers, please ensure your mobile number and email id is always updated in our records.

To update, log onto sbicard.com, SBI Card Mobile App or call SBI Card helpline.

## ACCOUNT SUMMARY

Previous Balance (₹)	Payments, Reversals & Other Credits (₹)	Additions		Total Outstanding (₹)
		Purchases & Other Debits (₹)	Fee, Taxes & Interest Charges (₹)	
36.57 CR	0.00	1,17,232.00	2,197.74	1,19,393.00

## REWARD POINT SUMMARY

Previous Balance	Earned	Redeemed/Expired	Closing Balance	Points Expiry Details
6782	1172	2000	5954	NONE

Date	Transaction Details for Statement dated 17 Jan 2019	Amount (₹)
10 Jan 19	OVERLIMT FEE (EXCL TAX 90.00)	500.00 D
17 Jan 19	FP EMI 01/24(EXCL TAX 245.25)	5,285.04 M
17 Jan 19	INTEREST ON EMI	1,362.49 D
	IGST DB @ 18.00%	335.25 D
	<b>TRANSACTIONS FOR VIRENDRA SINGH</b>	
20 Dec 18	ONE97COMM PAYTM MUMBAI IN	2,232.00 D
22 Dec 18	#RELIANCE DIGITAL JAIPUR IN	1,09,000.00 D
25 Dec 18	TRANSFER TO MERCHANT EMI	1,09,000.00
09 Jan 19	PAYTM NOIDA IN	6,000.00 D

**VARUN ALWAYS hatke**

MEN'S FASHION STARTS AT ₹299

SHIRTS | T-SHIRTS | SWEATSHIRTS | JACKETS | DENIMS | CHINOS

SHOP & GET EXTRA 10%\* OFF WITH fbb SBI STYLEUP CREDIT CARD AT fbb/BIG BAZAAR STORES.

Now also shop online at: [www.fbbonline.in](http://www.fbbonline.in)

**EXPERIENCE SIMPLICITY WITH THE SBI CARD MOBILE APP**

- Revamped home screen
- Real-time payment updates
- Easy navigation through quick access buttons

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MEN'S FASHION STARTS AT ₹299

SHIRTS | T-SHIRTS | SWEATSHIRTS | JACKETS | DENIMS | CHINOS

SHOP & GET EXTRA 10%\* OFF WITH fbb SBI STYLEUP CREDIT CARD AT fbb/BIG BAZAAR STORES.

Now also shop online at: [www.fbbonline.in](http://www.fbbonline.in)

Transactions highlighted in grey color, if any, do not form part of Purchases & Other Debits; #Transactions fully/partially converted to Flexipay/Encash/Merchant EMI .  
C=Credit; D=Debit; EN=Encash; FP=Flexipay; EMD=Easy Money Draft; BT=Balance Transfer; M=Monthly Installments; TAD=Total Amount Due; T=Temporary Credit.

### Important Messages

>W.e.f 01 Jul'18, all transactions of Rs.1,000 or more, carried out in Indian Currency at an international location or at merchants which are located in India but registered overseas, will attract a transaction fee of 3.50%.T&C  
>Redeem Reward Points on your fbb SBI STYLEUP Card for an fbb e- gift voucher (2000 RP= Rs.500 GV). To redeem, visit [www.sbicard.com](http://www.sbicard.com) or call SBI Card helpline 1860 180 1290 or 39020202 (prefix local STD code).

>Dear SBI Cardholder, a fee of Rs. 100 will be charged for payments made by cheque for an amount less than or equal to Rs. 10,000. No additional fee will be charged for cheque payments more than Rs. 10,000. Visit [sbicard.com](http://sbicard.com) to make payments digitally. T&C

> W.E.F. 16 August'18, the Late Payment Charges will be revised to : NIL for Total Amount Due between Rs.0- Rs.200; Rs.100 for Total Amount Due between Rs.200- Rs.500; Rs.400 for Total Amount Due between Rs.500- Rs.1000; Rs.600 for Total Amount Due between Rs.1000- Rs.10,000; Rs.800 for Total Amount Due between Rs.10,000- Rs.25,000 & Rs.950 for Total Amount Due greater than Rs. 25,000

>You can now combine your credit card transactions of Rs.500 & above and pay back in Flexipay EMIs. Min. Booking Amt.Rs.- 2500.

\*Total Amount Due (TAD) needs to be paid by payment due date to avoid levy of finance charges on new transactions done after the statement date. The difference, if any, between the Total Amount Due and the Total Outstanding is the balance on the Flexipay/Encash/Installments as applicable.

\*\* To keep your credit card in good standing, you have the option of paying atleast the minimum amount due on or before the due date. The Minimum Amount Due includes the EMI on Flexipay/Encash/Installment amounts & 100% of all applicable taxes. Content of this statement will be considered correct if no error is reported within 20 days.

**SAVINGS AND BENEFITS SECTION**

	For this statement	For this year	From the card issue date
Cash Back (₹)#	0.00	0.00	0.00
Petrol Surcharge Waiver (₹)#	0.00	0.00	38.57
Reward Points	1172	60	11954

# with effect from transactions dated 17-Nov-2011.

**VALUE ADDED SERVICES**

Product (Booking Month)	Loan Expiry Date	Total Outstanding Principal	Current EMI(Principal + Interest)
MERCHANT EMI(24 MONTHS)(Dec.'18)	Jan 21	109000.00	5285.04(3922.55+1362.49)

In the event of non-payment / short payment of the Minimum Amount Due for more than three successive months or 90 days whichever is earlier, your encash/flexipay/ encash inline shall be closed on 91st day and the principal outstanding along with the outstanding interest accrued till the date of such closure shall be debited to the Credit Card Account and appear in the subsequent monthly statement. SBI Card shall be entitled to demand immediate repayment of such consolidated outstanding amounts. As a part of the Credit Card Account, this balance will now attract all the charges including finance charges at the credit card rate of interest, over-limit charges in the event account balance post transfer of loan outstanding if any exceeds the existing Credit Card limit as mentioned in the cardholders MITC.

Any increase in fees or charges shall be notified in advance to the Cardholders on SBI Card's website ([www.sbicard.com/en/customer-notice.page](http://www.sbicard.com/en/customer-notice.page)).

**Important Notes**

- Description of Services:- Credit Card Services
- Service Accounting Code (SAC) : 997119
- Declaration : We hereby declare that the tax in relation to this statement is not payable under reverse charge mechanism
- Name and the address of the supplier : SBI Cards and Payment Services Pvt. Ltd, DLF Cyber City, Tower C, Block 2, Building 3 DLF Infinity Towers, 12th Floor, Gurugram, HR - 122002.

Log onto [sbicard.com](http://sbicard.com) to view the "Most Important Terms & Conditions" & updated information on all ongoing offers.



SBI Card is a Corporate Agent of Royal Sundaram General Insurance Co. Limited vide IRDAI Registration code CA0075.

**Safety First**

- SBI Card has now introduced OTP for 3D secure authentication of all Online Credit Card transactions
- Please ensure your current mobile no. is registered with us
- Please do not share this 6 digits OTP with anyone. SBI Card never asks for such information

Instant information 24x7, by just sending an SMS to 5676791

Simply  
SMS

<b>Balance Enquiry:</b> BAL XXXX	<b>Available Credit &amp; Cash limit:</b> AVAIL XXXX
<b>Hotlist Lost/Stolen Card:</b> BLOCK XXXX	<b>Last Payment Status:</b> PAYMENT XXXX
<b>Reward Point Summary:</b> REWARD XXXX	<b>Subscribe to Estatement:</b> ESTMT XXXX

**Duplicate Statement:**  
DSTMT XXXX Statement Period in MMY

XXXX = Last 4 Digits of the Card No.

**Important Information on Disputed Transaction(s):**

- Kindly note that this temporary credit (T) has been rendered to you in the interim and the case is still under investigation. As we are dependent on feedback from external parties such as acquiring banker, closure of such disputes may take upto a maximum of 120 days from date of initiation of investigation
- Post completion of the investigation, in case the dispute is not closed in cardholder's favor, the temporary credit shall be reversed and corresponding debit entry shall reflect on the card account. However, in case of resolution of the dispute in favor of the cardholder, the temporary credit amount shall be regularized on the account. Further, any charges levied on the disputed transaction during the period of investigation will be reversed
- All transaction disputes are resolved as per the VISA/MasterCard guidelines. You will receive continuous updates on status of the dispute
- We will contact you, in case any further documentation is required. In such an instance, we urge you to share the necessary details / information within 5 days of the request, failing which we shall be constrained to withdraw the temporary credit from the card account and close the dispute



## TRANSCENDING BEYOND BUSINESS

### Enriching Minds, Empowering Lives!

SBI Card is proud to support Skill Development initiative – a platform set in tandem with 'Govt. of India National Skill Mission'. Under this CSR initiative, we strive to train underprivileged youths & hone their skills for gainful employment.



Offering training in various sectors like **Health, Retail, BPO Services, Green Jobs & Solar PV installer**

Successfully trained **1,000 underprivileged youths** & 1,000 more undergoing training

**712 youths** placed successfully

Training conducted in cities like **Delhi/NCR, Chennai & Hyderabad**

### Withdraw Cash\*

from any ATM with your SBI Credit Card

For more Information:

- Call us at 1860 180 1290 or 39 02 02 02 (prefix local STD code)
- Visit us at sbicard.com

For each withdrawal, 2.5% of the amount withdrawn or ₹300 (whichever is higher) will be charged as a cash advance fee.

\*T&C Apply.

### Small portions can make a big difference.

Convert transactions into easy instalments with **Flexipay EMIs\***.

- Low interest rates\*
- Flexible tenure of 6, 9, 12, 24 or 36 months

**BOOK NOW**

- SMS FP to 56767
- Login to sbicard.com
- Call the SBI Card Helpline

\*T&C Apply.

### GLOBE READY

Your SBI Card is accepted worldwide.

Enjoy an array of exciting offers\* on all your international transactions including online spends.

To know more log onto sbicard.com

\*T&C Apply.

### Now manage your Add-on Cards on the go with SBI Card Mobile App!

Scan to download the app now!

- Apply through App
- Manage/Update contact details
- Update credit limit
- View last 30 days txn details
- Deactivate with one click

#### IMPORTANT INFORMATION

- Important Terms & Conditions
- Charges & Cardholder Agreement
- Privacy Policy
- Reach Us
- Payment Options



## ADD-ON TO THE JOY OF SHARING.

Gift your loved ones a complimentary\* Add-on SBI Credit Card & share your privileges.

To apply visit: [www.sbicard.com/addon](http://www.sbicard.com/addon)



## Tried ELA Yet?

Now ELA has lot more to serve with its self-service functionalities.

- Make Card Payments
- Increase Credit Limit
- Raise Service Request
- Book Additional Services
- Detailed Statement View
- Apply for New Cards



Get Instant Credit\* when you pay for your SBI Credit Card bill with YONO by SBI.



\*TAC Apply



## Your bills. Our assistance.

Simply register yourself on **Auto Bill Pay** and we'll take care of the rest.

To avail, register for Auto Bill Pay service under Utility Bill Payments section on our website.

For details, visit [sbicard.com](http://sbicard.com)

## Raise and Track Service Requests

Download the SBI Card Mobile App to access your account on the go.



- Update Personal Information
- Activate International Usage
- Change Credit Card PIN
- Block and Reissue Card
- Apply for Duplicate Statement

And do much more to experience next level of ease in card management.

## Schedule of Charges

<b>Fees</b>	
Annual Fee (one time)	₹0-4,999
Renewal Fee (per annum)	₹0-4,999
Add on Fee (per annum)	Nil
<b>Extended Credit</b>	
Interest Free Credit Period	20-50 days (applicable only on retail purchases and if previous month's outstanding balance is paid in full)
Finance Charges	3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. (30% p.a.) for Secured Cards
Minimum Amount Due	5% of Total Outstanding (Min. Rs. 200)+ all applicable taxes + EMI (in case of EMI based products)+OVL amount (if any)
<b>Cash Advance</b>	
Cash Advance Limit	Upto 80% of Credit Limit (Max 12k/day for Gold and Titanium & 15k/day for Platinum Cards & Signature Cards, Prime Cards & Elite Cards).
Free Credit Period	Nil
Finance Charges#	3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. (30% p.a.) for Secured Cards from the date of withdrawal.
Cash Advance Fees	
SBI ATMs/Other Domestic ATMs	2.5% of transaction amount (subject to a minimum of ₹300)
International ATMs	3.0% of transaction amount (subject to a minimum of ₹300)
<b>Other Charges &amp; Fees</b>	
Cash Payment fee	₹100
Cheque Pickup	₹100
Payment Dishonor fee	2% of Payment amount (subject to a minimum of ₹450)
Statement Retrieval	₹100 per Statement (>2 months old)
Cheque Fee	₹100 (Payments made via cheque upto ₹10,000)
Late Payment	Nil for Total Amount due from ₹0 -₹200 ₹100 for Total Amount due greater than ₹200 & upto ₹500 ₹400 for Total Amount due greater than ₹500 & upto ₹1000 ₹600 for Total Amount due greater than ₹1000 & upto ₹10,000 ₹800 for Total Amount due greater than ₹10,000 & upto ₹25000 ₹950 for Total Amount due greater than ₹25000
Overlimit	2.5% of Overlimit Amount (subject to a minimum of ₹500)
Card Replacement	₹100 - ₹250
Emergency Card Replacement (When Abroad)	Actual cost (subject to a minimum of \$175)
Foreign Currency Transaction	Conversion mark up: 3.5% (For All Cards Except Elite) 1.99% (For Elite Cardholders Only)
Dynamic Currency Conversion Transaction	Markup:3.50% (For All Cards Except Elite)1.99% (For Elite Cardholder only)(Only for transactions greater than or equal to ₹1000)
Rewards Redemption Fee	₹99
Priority Pass Lounge Charges	\$27 per visit + applicable taxes for lounge visits within India. \$27 per visit + applicable taxes for lounge visits outside India after exhausting complimentary visits.
<b>Surcharge</b>	
Railway Tickets - Railway Counters	₹30 + 2.5% of transaction amount
Railway Tickets - www.irctc.co.in	1.8% of transaction amount + all applicable taxes.
Petrol & all products/services sold at petrol pumps	1% of transaction value(excluding all applicable taxes wherever applicable + other charges) for single transaction spends between ₹500 and ₹4000 for Platinum Cards, Prime Cards & Elite Cards; ₹500 and ₹3000 for all other cards. Maximum surcharge waiver of ₹250 per statement cycle per credit card account for Platinum Cards, Prime Cards & Elite Cards ₹100 per credit card account for all the other cards per credit card account for all other cards
Payment of Customs duty	2.25% of transaction amount (subject to a minimum of ₹75)

**Order of payment settlement** - All payments made for a cardholder account will be settled in the order of Minimum Amount Due (which is inclusive of all applicable taxes + EMI on EMI based products + 5% of Total Outstanding), Fees & Other Charges, Interest charges, Balance Transfer Outstanding, Purchase Outstanding and Cash Advance. All taxes would be charged as applicable on all the above Fees, Interest & Charges.  
^For Reward Point redemption, your SBI Card must not be overdue, suspended, blocked, cancelled or terminated by SBICPSL at the time of redemption request.

\*\*Applicable taxes means:- For the cardholders having state of residence in the records of SBI Card on the statement date as "Haryana" - Central Tax @ 9% and State Tax @ 9%

- For the cardholders having state of residence in the records of SBI Card on the statement date as other than "Haryana" - Integrated Tax @ 18%

### Important Points

**"Payment of any amount lesser than the Total Amount Due in any month results in interest accrual on the balance outstanding amount including any new purchases and cash advances. Further, making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance."**

As per recent RBI Guidelines, cheques should have no corrections on the payee name, amount either in words or figures. Hence, we request you to take care at the time of issuing cheques against your SBI Card dues in order to avoid any inconvenience / charges.






Incase of any transaction dispute please send a signed dispute form within 25 days from date of transaction to [chargeback@sbicard.com](mailto:chargeback@sbicard.com)

No new statement will be sent, in case of credit balance and no new transaction on the account within 30 days of the last statement.

SBI Cards may not approve High Risk Transactions (e.g. Jewellery etc.) to prevent misuse or potential fraud on your SBI Card.

SBI Cards discloses information regarding your account to credit information bureaus / agencies on a regular basis, as mandated by RBI.










-  **SMS** SMS 'PROBLEM' to <9212500888> and get your **concerns** addressed
-  **By Phone** Call us at : **39 02 02 02** (prefix local STD code) or **1860 180 1290**
-  **By E-mail** Write to us at: **customercare@sbicard.com** for any queries on your card account
-  **By Web** Log onto: **www.sbicard.com** and register to access all your account related information
-  **By Letter** Write to us at Manager, Customer Correspondence Unit DLF Infinity Towers, TowerC, 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram – 122002 (Haryana)India or Post Bag No.28, GPO, New Delhi – 110001  
**CUSTOMER GRIEVANCE REDRESSAL:** All grievance escalations should be marked to Ms. Rupali Bhardwaj (Principal Nodal Officer), SBI Cards at above address or via email at nodalofficer@sbicard.com. If concern not resolved within 15 days, you may approach Mr. Monish Vohra - Head, Customer Services at CustomerServiceHead@sbicard.com

**BILLING AND STATEMENT**

SBICPSL will send the Cardholder a monthly statement showing the payments credited and the transactions debited to the Cardholder's Account since the last statement, provided the card has been active during the said period. SBICPSL will either mail a statement of transactions in the card account to the mailing address it has on record, or send a statement through email to the email id on record, on a pre-determined date.

**Ways to make your SBI Card payment**

-  **PayNet**  
Click on PayNet at www.sbicard.com to make your payment online through netbanking or your SBI ATM cum debit card. Payment will reflect instantly on your SBI Credit Card account. For bank details, please log onto www.sbicard.com
-  **Online SBI**  
Simply log onto onlinesbi.com to pay your bills directly from your SBI Bank Account. Payment will reflect instantly on your SBI Credit Card account.
-  **NEFT (National Electronic Funds Transfer)**  
Pay SBI Card bill ONLINE from any bank (except SBI) account  
Our IFSC code is **SBIN00CARDS**; **Bank name** – SBI Credit Card – NEFT  
**Bank Address** – Payment Systems Group, State Bank GITC, CBD Belapur, Navi Mumbai  
Your payment will be credited **within 3 banking hours**.
-  **Pay via UPI**  
Get instant credit by making payment of SBI Credit Card bill through BHIM SBI PAY. It is a UPI app which enables Instant Transfer of funds between two banks
-  **Over The Counter Payment**  
Pay in cash or SBI cheques at SBI Branches. Your payment will be credited in 2 working days. Maximum cash payment allowed through OTC channel for payment of outstanding is Rs.49999/- per transaction.
-  **YONO by SBI**  
Pay your SBI Credit Card bills with YONO by SBI App and get instant credit in your SBI Card account
-  **Electronic Bill Payment**  
Pay online, directly from your bank account through Net Banking or through ATM using Bill Pay service of your bank. Currently available with State Bank of India, Indian Overseas Bank, CitiBank & Bank of India. Your payment will be credited in 3 working days

**An illustration of the Finance Charge Calculation:**

- Statement Date is 2nd of every Month and Payment Due Date is 22nd of every month.
- The interest free period is from the 3rd of every month to 22nd of the next month provided the previous outstanding balance is paid in full. Making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance.
- Cardholder makes a retail purchase of ₹1,200 on 30th April, therefore the Total Amount Due on the statement dated 2nd May is ₹ 1,200 to be paid before 22nd May.
- On 21st May, the Cardholder pays Minimum Amount Due of ₹ 200.
- On 25th May, Cardholder makes a fresh purchase of ₹ 1,000.

Statement dated 2nd June would show the following components

**A) Finance Charge calculated= (Outstanding Amount X 3.35% X 12 Months X No. of Days) /365**

Finance Charge on ₹1,200 from 30th April to 20th May (21 Days)	₹ 27.75
Finance Charge on ₹1,000 from 21st May to 2nd June (13 Days)	₹ 14.32
Finance Charge on ₹1,000 of fresh purchase from 25th May to 2nd June ( 9 Days)	₹ 9.91
Total Finance Charge for 2nd June cycle	₹ 51.98

**B) Total Principal Amount Outstanding = ₹2,000**

(Balance ₹1,000 outstanding from last month's billing period + ₹1,000 fresh purchase)

Hence Total Amount Due = (A) + (B) + Applicable taxes

If Minimum Amount Due of ₹ 200 is not paid by due date of 22nd May, Late Payment charges as applicable would be levied

**\*Krishak Unnati SBI Card customers, please refer to below Table**

- Please note that the following fees and charges are not applicable for Krishak Unnati SBI Card: Cash Advance Fee (No Cash Limit Allocated), Forex Markup (International usage not allowed), Cash Payment Fee, Finance Charges, Late Payment Charges, Payment Dishonor Fee, Card Replacement Fee, Cheque Fee, Cheque Pickup Fee, Statement Retrieval Fee, Overlimit Fee, Reward Redemption Fee. Surcharges and other duties (along with applicable taxes) will be applicable. • This Card does not offer Cardholder a revolving credit facility. Cardholder has to pay Total Amount Due printed on the Statement.